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 Jeffrey L Seglin. Inc. Boston: Sep 15, 1998. Vol. 20, Iss. 13; p. 103 (3 pages)  
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- ☐ 2. **Maps Are Going PC / Atlas software provides directions -- with some quirks; [FINAL Edition]**  
 HENRY NORR. San Francisco Chronicle. San Francisco, Calif.: Jul 7, 1998. p. B.3  
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- ☐ 3. **Lifestyles of the Next Millennium: 65 Forecasts**  
 Marian Salzman, Ira Matathia. The Futurist. Washington: Jun/Jul 1998. Vol. 32, Iss. 5; p. S1 (6 pages)  
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 John MacKie. The Vancouver. Apr 04, 1998. p. E.1.FRO  
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- ☐ 5. **COVER STORY / Florida's Small Wonders. Sidebar: Lodging Resources (see end of text); [ALL EDITIONS 1]**  
 By Barbara Shea. STAFF WRITER. Newsday (Combined editions). Long Island, N.Y.: Jan 25, 1998. p. E.14  
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- ☐ 6. **COVER STORY / Florida's Small Wonders. Sidebar: Lodging Resources (see end of text); [ALL EDITIONS]**  
 By Barbara Shea. STAFF WRITER. Newsday (Combined editions). Long Island, N.Y.: Jan 25, 1998. p. E.14  
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- ☐ 7. **Attractors: Building mountains in the flat landscape of the World Wide Web**  
 Richard T Watson, Sigmund Akselsen, Leyland F Pitt. California Management Review. Berkeley: Winter 1998. Vol. 40, Iss. 2; p. 36 (21 pages)  
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- ☒ 8. **Luxury goods are big hit in pre-Christmas shopping.; [Final Edition]**  
 Marlene Habib. The Vancouver Sun. Vancouver, B.C.: Dec 13, 1997. p. F.6

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- ☐ 9. **A TALE OF TWO RETAILERS IN THE '90S: IT'S AMONG THE BEST OF TIMES - NOT THE FEARED WORST OF TIMES - FOR THE BON AND NORDSTROM, WHO SAY THEY CONTINUE TO DO FAR BETTER THINGS FOR THEIR CUSTOMERS THAN THEIR LOWER-PRICED, LOWER-QUALITY COMPETITORS CAN**

*Jim Szymanski, The News Tribune. The News. Oct 26, 1997. p. G.1*

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- ☐ 10. **On the road running**  
*David A Crowell. The Internal Auditor. Altamonte Springs: Jun 1997. Vol. 54, Iss. 3; p. 54 (2 pages)*

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- ☒ 11. **Special delivery: Grocers come out of the aisles and into the streets for customers; Final Edition**  
*Barbara Hoover / The Detroit News. Detroit News. Detroit, Mich.: Jan 21, 1997. p. F.1*

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- ☐ 12. **Airline marketing**  
*Anonymous. Air Transport World. Cleveland: Aug 1996. Vol. 33, Iss. 8; p. 32 (4 pages)*

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- ☒ 13. **Holiday booklet provides harvest of opportunities for volunteers; [HOME FINAL Edition]**  
*Robert Miller. Dallas Morning News. Dallas, Tex.: Nov 20, 1995. p. 4.D*

[Abstract](#)

- ☐ 14. **Local companies finding their place in cyberspace; [SOONER Edition]**  
*Steve Creedy, Post-Gazette Staff Writer. Pittsburgh Post - Gazette. Pittsburgh, Pa.: Jul 12, 1995. p. B.8*

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- ☒ 15. **Local companies finding their place in cyberspace**  
*Creedy, Steve. Pittsburgh Post - Gazette. Pittsburgh, Pa.: Jul 12, 1995. p. 8*

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- ☐ 16. **QUANTUM LEAP IN APARTMENT LIFE MULTI-FACETED TECHNOLOGY PACKAGE WOULD TRANSFORM RENTAL ENVIRONMENT; [Final Edition]**  
*Susan Doerfler, Staff writer. Arizona Republic. Phoenix, Ariz.: Jan 28, 1995. p. AH.1*

[Citation](#)

- ☐ 17. **ASAE's 74th annual meeting & expo**  
*Anonymous. Association Management. Washington: Jun 1994. Vol. 46, Iss. 6; p. 111 (25 pages)*

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- ☐ 18. **Fortune visits 25 cool companies**  
*Sherman, Stratford, Deutschman, Alan, Kupfer, Andrew, Serwer, Andrew E, et al. Fortune. New York: Autumn 1993. Vol. 128, Iss. 7; p. 56 (15 pages)*

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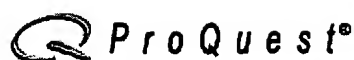
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*Melodie Nyman Posada: The Orange County Register. Orange County Register. Santa Ana, Calif.: Apr 6, 1998. p. d.15*

Full text

Citation

- ☒ 2. **Shopping without shopping Shopping goes to a personal level \* Busy execs find personal buyer program a real time-saver.**  
*Correa, Tracy. The Fresno Bee. Fresno, Calif.: Dec 23, 1997. p. C.1*

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Abstract

- ☐ 3. **Shopping without shopping Shopping goes to a personal level \* Busy execs find personal buyer program a real time-saver.; [HOME Edition]**  
*Tracy Correa The Fresno Bee. The Fresno Bee. Fresno, Calif.: Dec 23, 1997. p. C.1*

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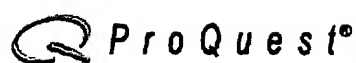
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- ☐ 1. **THE TOP 10 TOYS FOR CHRISTMAS; [FIVE STAR LIFT Edition]**  
*Renee Stovsky, Of The Post-Dispatch. St. Louis Post - Dispatch. St. Louis, Mo.: Nov 3, 1998. p. D.1*  
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- ☐ 2. **STORES SLIPPING. MANY BELIEVE NOT AT YOUR SERVICE SHOPPERS FEELING COLD SHOULDER; [All Editions.=.2 Star B. 2 Star P. 1 Star Early]**  
*By LAUREN COLEMAN-LOCHNER, Staff Writer. The Record. Bergen County, N.J.: Nov 3, 1998. p. b.01*  
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- X ☒ 3. **Putting in-store service online**  
*Sharon Machlis. Computerworld. Framingham: Nov 2, 1998. Vol. 32, Iss. 44; p. 14 (1 page)*  
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- ☐ 4. **CUTTING EDGE; E-Commerce Gets Personal; In a New Business Model, Online Firms Recommend Goods, Services Based on Consumers' Preferences**  
*Gaw, Jonathan. Los Angeles Times. Los Angeles, Calif.: Nov 2, 1998. p. C1*  
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- ☐ 5. **CUTTING EDGE; E-Commerce Gets Personal; In a New Business Model, Online Firms Recommend Goods, Services Based on Consumers' Preferences; [Home Edition]**  
*JONATHAN GAW. Los Angeles Times. Los Angeles, Calif.: Nov 2, 1998. p. 1*  
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- ☐ 6. **LET SOMEONE ELSE DO IT -- NO CROWDS. NO TRAFFIC. NO HASSLE. NOW YOUR ONLY CHORE IS WRITING THE CHECK.; [FINAL Edition]**  
*JOE HEIM. Seattle Times. Seattle, Wash.: Nov 2, 1998. p. E.1*  
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- ☐ 7. **Nordstrom selects infosys for Y2K solution**  
*Ingrid Andrews. Enterprise Systems Journal. Dallas: Nov 1998. Vol. 13, Iss. 11; p. 84 (2 pages)*  
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- ☐ 8. **Holiday gifts**  
*Julie Moline. Global Finance. New York: Nov 1998. Vol. 12, Iss. 11; p. 72 (1 page)*  
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- ☐ 9. **What makes a leader?**  
*Daniel Goleman. Harvard Business Review. Boston: Nov/Dec 1998. Vol. 76, Iss. 6; p. 92 (11 pages)*  
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- ☐ 10. **Cheat sheet**  
*Philip Albinus. Home Office Computing. Boulder: Nov 1998. Vol. 16, Iss. 11; p. 96 (1 page)*  
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- ☐ 11. **More and more businesses are making it - or trying to - on the Web; [METROPOLITAN Edition]**  
*DAVID HAYES. Kansas City Star. Kansas City, Mo.: Nov 1, 1998. p. F.1*  
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- ☐ 12. **The business of looking good; [New Sunday Times - Style, 2\* Edition]**  
*Felicia Chong. New Straits Times. Kuala Lumpur: Nov 1, 1998. p. 04*  
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- ☐ 13. **Point, Click, Buy: The Best Online Gift Shops**  
*James A. Martin. PC World Online. Nov 1, 1998. p. 1*  
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- ☐ 14. **Style: The Hunk Bunch Off-stage they dress down, but their pulling power is reviving the West End. Julia Robson meets the unlikely matinee idols of the Nineties**  
*JULIA ROBSON. The Daily Telegraph. London (UK): Nov 1, 1998. p. 05*  
[Abstract](#)
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- ☐ 15. **Tech 2k**  
*Steve Morgenstern. Working Woman. New York: Nov 1998. Vol. 23, Iss. 10; p. 42*  
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- ☐ 16. **STEIN MART PLANS FOR OPENING OF VENICE STORE A NEIGHBORING MERCHANT SAYS SHE HOPES THE RETAILER CAN BRING MORE TRAFFIC TO VENICE MARKETPLACE**  
*Miille, Margaret Ann. Sarasota Herald Tribune. Sarasota, Fla.: Oct 31, 1998. p. 1.D*  
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- ☐ 17. **STEIN MART PLANS FOR OPENING OF VENICE STORE A NEIGHBORING MERCHANT SAYS SHE HOPES THE RETAILER CAN BRING MORE TRAFFIC TO VENICE MARKETPLACE; [All Edition]**  
*Margaret Ann Miille STAFF WRITER. Sarasota Herald Tribune. Sarasota, Fla.: Oct 31, 1998. p. 1.D*  
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- ☐ 18. **75 YEARS OF CARING/ Brady's Bunch/ Hospital founder cared for all people**  
*Scott Smith, The Gazette. The Gazette. Colorado Springs, Colo.: Oct 31, 1998. p. A.1*  
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- ☐ 19. **Personal Shopper BUYER'S EDGE YOUR THURSDAY GUIDE TO SAVING TIME AND MONEY Costco is blooming with floral selections**  
*Jill Sabulis. The Atlanta Constitution. Atlanta, Ga.: Oct 29, 1998. p. E.12*  
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- ☐ 20. **PERSONAL SHOPPER Costco blooms with floral selections**  
*Jill Sabulis. The Atlanta Journal the Atlanta Constitution. Atlanta, Ga.: Oct 29, 1998. p. BE.02*  
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- ☐ 21. **THERE'S STILL SUCH A THING AS FREE MEAL FOR CHILDREN; [CITY Edition]**  
*MARY HANCE. The Tennessean. Nashville, Tenn.: Oct 29, 1998. p. 1.D*

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- ☐ 22. **THE HIDE OF WILDENSTEIN; [All Editions]**  
*NEAL TRAVIS. New York Post. New York, N.Y.: Oct 27, 1998. p. 9*

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- ☐ 23. **WILL ABC CRY "UNCLE" OVER JACKO?; [All Editions 1]**  
*NEAL TRAVIS. New York Post. New York, N.Y.: Oct 27, 1998. p. 9*

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- ☐ 24. **Boss asks employee to run personal errands; [5XS Edition]**  
*Sue Morem. Chicago Sun - Times. Chicago, Ill.: Oct 25, 1998. p. 7*

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- ☐ 25. **TV Highlights; [Final 121 Edition]**  
*The Sun. London (UK): Oct 24, 1998. p. 13*

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- ☐ 26. **20 QUESTIONS OR SO (AND NOT ONE ABOUT TENNIS) WITH CHRIS EVERT; [FINAL Edition]**  
*Palm Beach Post. West Palm Beach, Fla.: Oct 23, 1998. p. 1.F*

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- ☐ 27. **Why housework is out of fashion As many of us work harder for longer hours, a new class is emerging in Britain. MAUREEN MESSENT reports on the men and women, not quite servants, not quite friends, who take over the tasks we all love to hate.; [First Edition]**  
*MAUREEN MESSENT. Evening. Oct 22, 1998. p. 20*

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28. **Online shoppers eyeing groceries; [FINAL Edition]**  
*GINA FANN. Gannett News Service. McLean: Oct 22, 1998. p. ARC*

- ☐ 29. **1,000 Kids Plus 1,000 Volunteers Equal Warm Hands and Warm Hearts -Project Bundle-Up Slates Personal Shopping Day**  
*PR Newswire. New York: Oct 22, 1998. p. 1*

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- ☐ 30. **Be frank with boss about doing his personal errands; [METRO Edition]**  
*Sue Morem. Star Tribune. Minneapolis, Minn.: Oct 20, 1998. p. 02.D*

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L2	1	("20030154135".pn.) and (concierge)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:14
L3	12	(personal adj shopping adj assistant)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:14
L4	575	concierge	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:15
L5	311	concierge and (online or on-line or internet or computerized) and (shop\$4 or buy\$4 or consumer or customer or registrant or purchas\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:16
L6	198	concierge and ((online or on-line or internet or computerized or web or website) same (shop\$4 or buy\$4 or consumer or customer or registrant or purchas\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:18
L7	0	"6,456,709".pn. and concierge	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:19
L8	2	"6,456,709".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:23
L9	32	proxy adj (shop\$4 or buy\$3 or purchas\$3)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:36

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L11	71	personal adj (shopper or buyer or purchaser)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/05/10 13:36